

APPENDIX B

When looking for services or support programs for Kyle, it is important to ask clear and practical questions that directly relate to his needs so as to make the best use of the services available in the community. Here are some of the main questions that can help you gather the necessary information when reaching out to the services provided in Appendix A:

- Have you worked with teenagers like Kyle who have behavior problems before?
- Can you share some success stories or feedback from other families you've helped?
- What kind of help or methods do you use to improve behavior issues like Kyle's?
- How will you include us, his family, in the process of helping Kyle?
- How do you work with teenagers who don't want to participate in therapy or activities?
- Can you offer help if we need it at our home, at Kyle's school, or in our community?
- Will you talk to Kyle's school and help create a plan that supports him both at school and home?
- How will you measure if Kyle is getting better, and how often will you update us on his progress?
- What are the costs for your help, and do you accept insurance or offer any financial help?
- How do you protect our privacy and keep our information confidential?
- What does his support look like, how long does therapy or help usually last, and how often will you meet with Kyle?
- What are our responsibilities as parents during the treatment process?
- Do you offer any classes, materials, or support groups for parents to help us better understand and manage Kyle's behavior?
- How will you handle any urgent situations or problems that need quick attention?
- Can you recommend other resources or services in our community that might help Kyle and our family?